In-Person Interview Outline

Print and use during each onsite interview with child care providers.



Name of Provider/Program:

QUESTIONS	ANSWERS
1. What is your program philosophy?	
► This should help clarify the provider's approach to child care.	
2. Describe a typical day for a child in your care. Do you have a copy of the daily schedule?	
Play time should occur in large blocks (at least an hour) during the day.	
3. What is your policy on discipline?	
► A program should not use practices that frighten, humiliate or harm children.	
4. How many teachers will the group of children have in a day? Generally, what is the education, training and experience of the provider/teacher?	
Training and experience can indicate commitment and professional achievement.	
5. How many snacks or meals are included/what kind of foods are provided? Is a monthly or weekly menu provided or posted?	
Nutrition is important; a good program will have ready answers to these questions.	
6. What forms need to be filled out and on file? Is there a contract to sign? Does a deposit need to be made? Is there a trial period/how long?	
 Ask for written policies, procedures, and parent handbook. Ask more specifically about: withdrawal policies, late pick-up fees, vacation days, sick children, etc. 	
8. What are the hours of operation? Will you allow early or late pick-up and drop- off for special circumstances?	
9. Why should I choose your program?	
10. What distinguishes your program from others?	
11. Ask for a tour of the center/home. Use a checklist for things to look for (such as clean and safe toys, areas for quiet and active play, children are greeted and talked to at the child's eye level, etc.).	
Other questions you may have:	